

Memorandum to patients with bleeding disorders

Date: 22/02/2024

Dear Patient,

The NCC would like to make you aware of a change at the National Coagulation Centre, St James's Hospital Dublin 8.

What has changed?

The out of hours urgent care service (after 1700 hrs, weekend and bank holiday) at the National Coagulation Centre – St James's Hospital.

What should I do if I need urgent assessment out of hours?

NCC is now back to pre COVID system where if you need an assessment and treatment out of hours - please phone the Haemophilia and Hepatology (H&H) Ward on 01 410 3132. A nurse will then carry out a telephone assessment and triage you.

What are the possible outcomes after the telephone triage?

Based on the assessment,

1. if you have a minor issue you may be advised to attend the Haemophilia and Hepatology Assessment Unit (HHAU) and
2. if have a major issue you may be advised to attend the Emergency Department (ED) at St James's Hospital - or an ED nearest to you.

What should I bring with me when attending any care centre or Emergency Department?

Please bring your bleeding disorder alert card.

Many thanks,

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